

SmartCollect



→ The explosion of ecommerce and increasing customer preference for door-step service have created tremendous challenges and opportunities for the logistics business. Customers want fast, low cost, transparent logistics services. Technology can help logistics companies take advantage of the opportunities.

Field based payment collections has historically been an area with huge dependency on manual processes, which reduces efficiency, while increasing errors and costs. Technology can be used to deliver a completely digitized and well integrated collections approach, which can boost productivity in payment collections, enhance customer experience and provide transparency with control.

SmartCollect from Avon Mobility digitizes and automates the payments collections process via mobile and web interfaces. The solution includes a mobile application for field agents and a web module for office based staff. With its API based design, SmartCollect can be quickly and easily integrated with the existing technology ecosystem. The solution's SaaS based model ensures fast implementation while eliminating large, up-front investments and complex I.T. infrastructures. The solution can be easily tailored and deployed for field collection activities

ABOUT NUCLEUS SOFTWARE

Nucleus Software is the leading provider of mission critical lending and transaction banking products to the global financial services industry. With three decades of expertise and experience, today, it powers the operations of more than 150 companies in 50 countries, supporting retail banking, corporate banking, cash management, internet banking, automotive finance and other business areas

AWARDS**Best Cloud Lending Solution Award****2018**

BFSI Leadership Awards

Best Lending Technology Implementation Award**2018**

SPFC, India

Celent Model Bank Award**2016**

Celent Model Bank Vendor Award

2014

ICICI Bank, India

2013

Vietnam Prosperity Bank, Vietnam

2010

HDFC Bank, India

2009

ICICI Bank, India

IDC Insights Award**2015**

DCB Bank, India

Asian Banker Technology Implementation Award**2014**

ICICI Bank, India

RBI Trailblazer Award**2013**

CIMB, Malaysia

AVON MOBILITY

Avon Mobility, a part of Nucleus Software, provides mobility Solutions for the banking and logistics industry with a proven track record in implementing large sized enterprise mobility solutions. Our core strength comes from the in-depth understanding of domain and efficient use of mobility technologies in designing Products that are smart, easy to implement and cost effective. Our solutions across the value chain cover :

-  Real-time data driven business Analytics
-  Automation of field-based business processes
-  Field operations visibility, command & control
-  Route Planning and Optimization

The following are the enterprise solutions offered:

-  SmartMiles
-  SmartGeo
-  SmartCollect
-  SmartRoute

across a wide range of industries including logistics, telecom, financial services, pathology, food and e-commerce.

AUTOMATE OPERATIONS, INTEGRATE SEAMLESSLY

By automating the delivery of invoicing information, SmartCollect boosts process efficiency and ensures the timely collection of payments. The solution enables field staff to update new addresses, contact numbers and other customer information in the field using its real time data updation capability. The solution provides flexible API services for easy integration with other enterprise applications in the ecosystem. Through seamless integration with Ezetap, logistics companies can offer friction less payment services to their customers. SmartCollect consolidates data at a central location and easily generates various MIS reports in real time, based on business rules and analytics. By providing field staff with access to a wide range of customer information such as profile summary, history and statistics, the solution helps resolve disputes quickly thereby helping to improve customer satisfaction.

DEPLOY FASTER, MANAGE BETTER

Offered as a SaaS model, SmartCollect allows faster deployment, which ensures that logistics companies start enjoying the benefits quickly without requiring complex, time consuming and expensive software developments. With SmartCollect's real-time tracking of field staff through time and motion reports, logistics companies can manage field operations effectively and efficiently while also ensuring standardization and compliance across payment processes. SmartCollect also provides the capability to record conversations between customers and field staff, which further enhances security.

OPTIMIZE PROCESSES, BOOST PRODUCTIVITY

SmartCollect allows field staff to schedule the payment collections effectively through extensive analysis of location, time and distance. The field staff can use geographic coordinates for determining accurate location of the customer, resulting in optimized operations. SmartCollect helps in improving transparency in operations with its customizable tools and the ability to generate daily / weekly / monthly reports automatically.

SCALE FASTER, GET SECURE

SmartCollect has been designed to support logistics companies of any size – from [say something here about “small to large”]. The system can support large numbers of field staff and process large volumes of transaction data efficiently. SmartCollect's open architecture helps adopt new technologies faster while protecting data and systems with a robust, secure platform. SmartCollect provides quick 'on' and 'off' functionality, enabling companies to have the much needed flexibility.